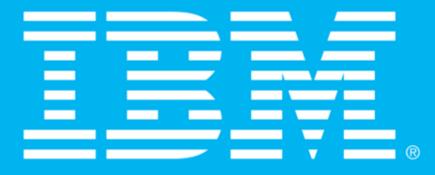




Practices



Presented by Lak Sri, laksri@us.ibm.com Technical Cloud Lead, Ecosystem Development, IBM



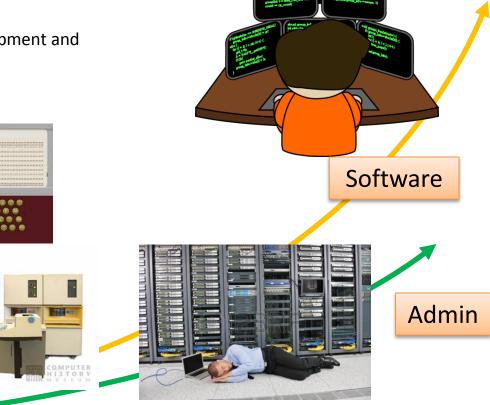
Defining DevOps

DevOps in Practice with Bluemix

The DevOps Impact with Bluemix

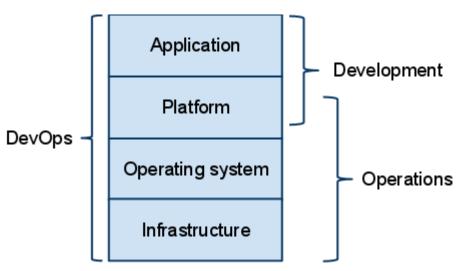
History of Development and Operations

- In the beginning, Development and Operations were typically performed by the same person.
- As time went on, that changed, and Development and Operations separated.

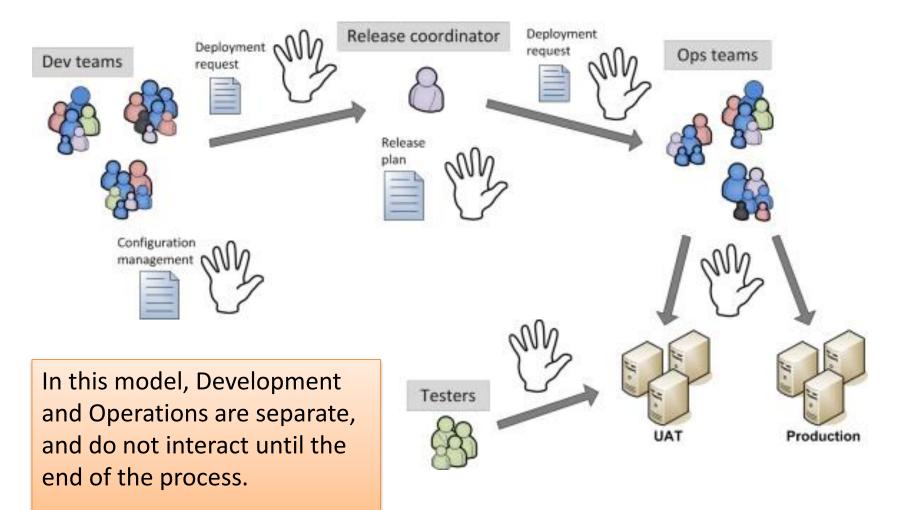


What is DevOps?

- **DevOps** is a software development method that stresses collaboration between Software Developers (*Development*) and Information Technology professionals (*Operations*).
- The term "DevOps" is a contraction of the terms Development ("Dev") and Operations ("Ops") in the context of common tools used to deliver software solutions.
- DevOps brings together Development and Operations to create solutions that are:
 - Rapid
 - Repeatable
 - Consistent
 - Flexible
 - Scalable



Solution production: The Legacy Model



Pre-DevOps processes – Some Estimates

- Operations First:
 - Charter / Fund: 2 weeks to 3 months
 - Acquire Infrastructure (CAPEX): 6 weeks to 6 months
 - Integrate Infrastructure (OPEX): 4 weeks to 8 weeks
 - Dry runs, validation, acceptance testing (OPEX): 2 weeks to 4 weeks
- Development Second:
 - Workstation \rightarrow SCM
 - − SCM \rightarrow Dev
 - − Dev \rightarrow Test
 - Test \rightarrow Stage, Prod
- Issues: Consistency, Speed, Reliability & Governance Process alignment
 - Patch Level / Security,
 - Demand, Scale to Max Peak
 - Release schedules per Quarter / Year

A new project can take between 6 and 18 months before release 1.0 is in production!

Issues with the Legacy Model

- Your customers find major defects.
 - Major defects take a long time to fix.
- You cannot do anything until you have everything.
 - Legacy model leads to unique infrastructure dependencies.
- People do not talk to each other.
 - This leads to broken processes and overbearing governance.
- Even if you are "agile," the delivery process is still broken.
 - Going live still takes as long as ever.
- Any problems lead to finger pointing.
 - Development and Operations are not able to operate as one team.

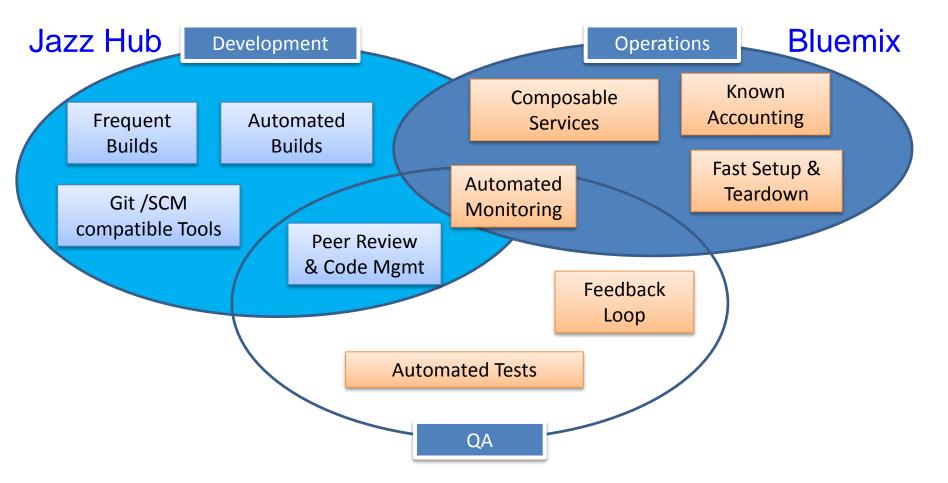
Theme

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DevOps and IBM Cloud Platform - Bluemix – a winning Combo



- Infrastructure and Services are more consistent and predictable.
- Build / deploy processes are typically done outside of the bastion of enterprise.
- Provisioning is fast and on-demand with known Accounting

DevOps Solutions commonly leveraged in Bluemix:

Scalable Web sites for mobile or desktop Mobile apps using backends as a server component for information Mobile application front-end using Cloud Scale Database Leverage Pre-written Enterprise Class Analytic Services

Web Applications

- Enabling online experiences in the physical store for retail
- Leverages BlueMix for data collection APIs and dashboards
- Reduction of infrastructure setup from days to minutes by moving off of a pure laaS

APIs and On-Prem Integration

- Providing APIs that are integrated into the BlueMix experience
- Leveraging existing on premise databases and technologies
- Building mobile applications that connect to on-prem data via Bluemix

Mobile Back Ends

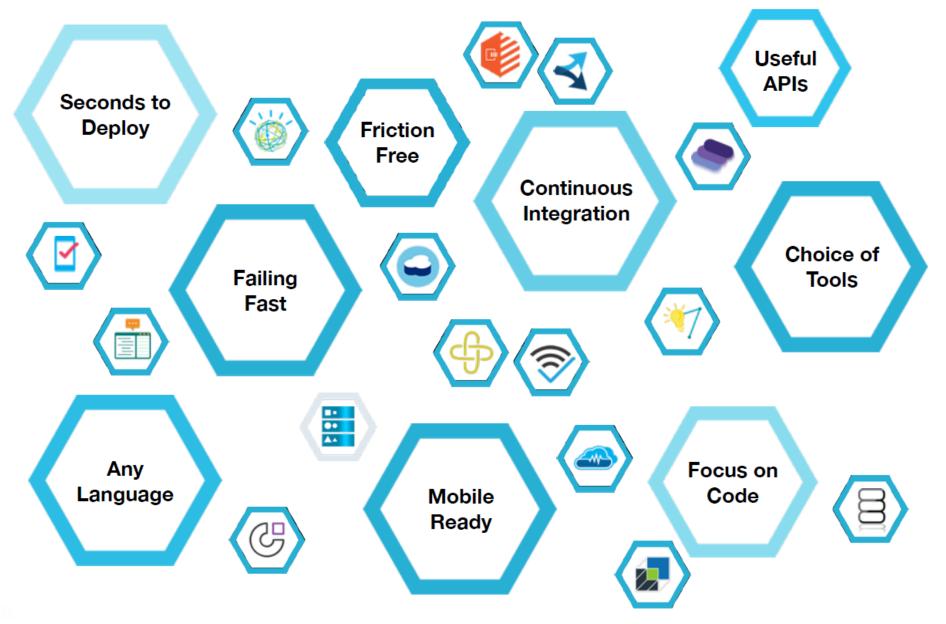
- Back end services replacing custom code hosted on laaS (e.g. Push Notification)
- Cloud Code for offloading business
 logic from the mobile client
- Integrated into iOS and Android native applications using **BlueMix SDK**

Analytics and Reporting

- Embed IBM Cognos business intelligence content into apps
- Use IBM Analytics Warehouse to store and analyze business data
- Gain immediate visibility and control over app performance and availability

App development is about speed, choice & experience

Developers' expectations have evolved.





IBM DevOps Services + Bluemix Elements

1. Team collaboration



Advantage DevOps + Bluemix

Bluemix is an **open-standard**, cloud-based **platform** for **building**, **managing**, and **running applications of all types** (web, mobile, big data, new smart devices, and so on).



Go Live in Seconds

The developer can choose any language runtime or bring their own. Zero to production in one command.

APIs and Services

A catalog of IBM, third party, and open source API services allow the developer to stitch an application together in minutes.

On-Prem Integration

Build hybrid environments. Connect to on-premise assets plus other public and private clouds.

DevOps

Development, monitoring, deployment, and logging tools allow the developer to run the entire application.

Layered Security

IBM secures the platform and infrastructure and provides you with the tools to secure your apps.

Flexible Pricing

Try services for free and pay only for what you use. Pay as you go and subscription models offer choice and flexibility.

Customer success stories - DevOps Services for Bluemix

RETAIL

Had a mobile shopping experience that was catalog only and not optimized for mobile nor high-performing enough. Needed to create an engaging mobile shopping experience.

Solution

Quickly create friendly mobile solution with:

- IBM Worklight
- WebSphere Commerce
- IBM DevOps services for Bluemix[™]

Measured Results/benefits

IBM DevOps services for Bluemix helped the team start the project quickly and collaborate more effectively.

- Concept to prototype in 1 week
- In-market in 3 months

Transportation

Needed a Mobile App <u>quickly</u> for their ops team providing status while serving 400,000 customers. Needed to <u>securely connect</u> to their on-premise data <u>to get real time info</u>.

Solution

Quickly built a mobile app leveraging IBM DevOps services for Bluemix[™]

Measured Results/benefits

IBM DevOps services for Bluemix helped the team start the project quickly and collaborate more effectively.

- From idea to fully functional production app in 2 weeks (compared to 4 months)
- Secure access to on-premise data



Dev Ops on Bluemix – a Winning Combo

Theme

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Why Use DevOps + IBM Cloud Platform - Bluemix ?

To **rapidly** bring products and services to market at **lower cost**



Go from zero to running code in a matter of minutes.

To **continuously deliver** new functionality to their applications



Automate the development and delivery of many applications.

To extend **existing investments** in IT infrastructure



Extend existing investments by connecting securely to on-premise infrastructure.

30 Day Free Trial of IBM Cloud Platform (Bluemix)

•Trial attributes

- Limit: 2GB of runtime and 20 services, 500 routes
- Customer elects to try via product UX , Required to create an account, but not enter a credit card
- Receives the same support as the pay as you go standard model

Begin your free trial

Create an (2) IBM id to get started.

Already have an IBM id?

valid email address / IBM id				
First Name	Last Name	Track Your Growth Select a month to view the usage summary.		
Create Password	Re-enter Password	\$500		
UNITED STATES		\$400	November 2014	
Please enter a security question that only you question. Occasionally, you may be asked to a		\$300 \$200	\$50 10,000 GB-hours \$100	
Security Question	Security Question Answer	\$100 Jan Feb Mar Apr May Jun Jul Aug Sep Oct	Service charges	
I accept IBM's Privacy Statement and Trial Ten	ms and Conditions .		10 Applications	
		Charges do not include support, taxes or discounts applied at the accont level.		



\$6.950.00

Your Cloud Activity for October 2014

Free Tier for Cloudant NoSQL Database Offering



Perpetual access for light use: Experiment, development, small production

Select Plan	Cloudar version 1.2 •	PUBLISH DATE Jan 12, 2014	AUTHOR Bob Raymond	TYPE Service	
	web and mobile	e apps to focus on		llows developers of fast-growing g their products, instead of worrying	
Plans					▼
Usage				Cost	
Data volume GBs/ month				\$1.00 per GB / month	
Heavy HTTP r PUTs, POSTs, E				\$0.015 per 100	
Light HTTP rea GETs. HEADs	quests			\$0.015 per 500	
Free Allowa No charge if you	nce rr usage is under \$8	5.00 USD		ee tier (e.g. < 50 GE 0 runtime hours, etc	
Prices in US Dolla	ars. <u>Change curren</u>	ICY			
Calculate My	Costs		Log in or	create an account to use this service.	

Make your Choice - Maturity Model for DevOps Adoption

A maturity model approach: identify pain points, assess current capabilities, produce a heat map of focus areas, and establish a roadmap for execution

	Manogenerat Pain	User Priority	Adaption complexity
Unregate Californiation	2.50	0.88	2.87
Liferycle Linking	2	8	8
Collaboration	3	1	3
Dashboards	5	3	2
Reporting	1	3	8
Review Appets	3	1)
Figures 11 altros	1	1	5
Management	9.29	5.85	2.44
Fregress (cross project)	5	5	1
man agement			
Work intake	5	5	1
Plan Work			<u></u>
Sylvedule Defect Manazzen ent	1	5	
			1
Fish Man apendent		1	1
Health Review		1.00	6.001
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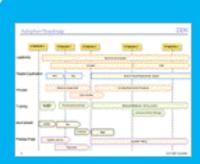
Identify key pain points in the delivery process

	Plan / Measure	Development / Test	Release / Deploy	Monitor / Optimize
Scaled	Define release with business objectives Measure to customer value	Improve continuously with development intelligence Test Continuously	Manage environments through automation Provide self-service build, provision and deploy	Automate problem isolatio and issue resolution Optimize continuously
Reliable	Plan and source strategicely Deshboard portfolio measures	Deliver and integrate continuously Manage data and virtualize services for test	Standardize and automate cross-enterprise Automate patterns-based provision and deploy	Optimize applications Use enterprise issue resolution procedures
Repeatable	Link objectives to releases Measure to project metrics	Delver and build with test Centralize test management Link lifecycle information	Plan departmental releases and automate status Automated deployment with standard topologies	Monitor using business an end user context Centralize event notificatio and incident resolution
Practiced	Document objectives locally Manage department resources	Manage Lifecycle artifacts Schedule SCM integrations and automated builds Test following construction	Plan and manage releases Standardize deployments	Monitor resources consistently Collaborate Dev/Ops informally

Assess current capabilities using the DevOps maturity model



Produce heat maps of capability gaps and areas of improvement to determine priority



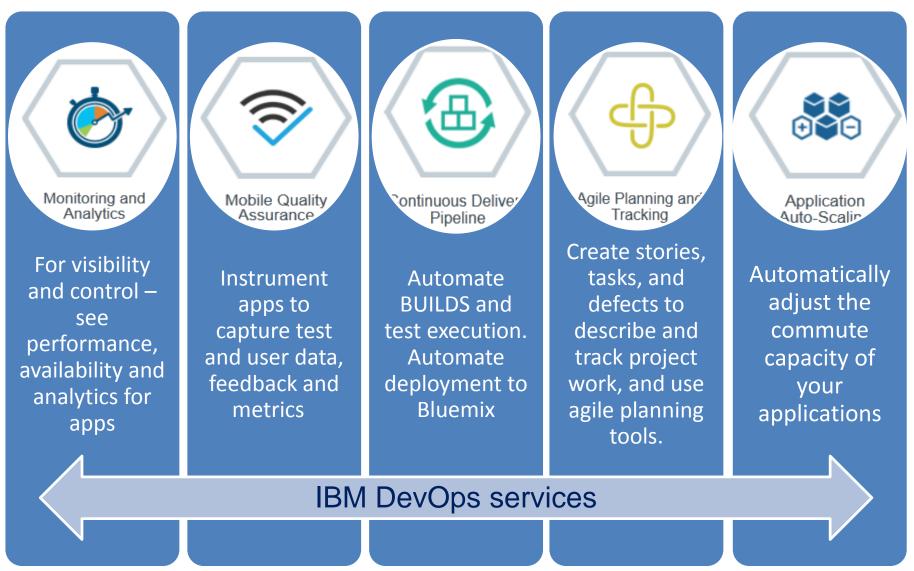
Establish a roadmap with milestones and execution timelines



DevOps for Bluemix + On Prem

Application Type	Pace of Release and Team	Infrastructure & Cost Model	Solution
Need to transform your complex on premise IT. Heterogeneous platforms including Mobile, J2EE, .NET	Large teams, distributed, high process rigor, consider security, regulatory compliance, audits.	Central IT , Strong IT backbone, "Extended enterprise" with public laaS and virtual private clouds, allocated CAP EX for Key IT initiatives.	CLM /Urban Code/ Service Virtualization
Also, building Mobile Cloud or Build data Apps connected to on premise systems to go after new markets?	Also, have Small teams in LOBs , move quickly, low ceremony, highly integrated teams, developers, designers, growth hackers, data scientists.	LOB, Convert CapEx to OpEx on Mobile/Cloud/Big data projects, prefer convenience of development and delivery over granular control of infrastructure	+ IBM Bluemix DevOps Solution

IBM DevOps Services on IBM Cloud Platform - Bluemix



What it really means

Service Name	What it does – features	Business Value
GIT Hosting	Easily add Git Repo to your Bluemix Application and auto-deploy changes via Git Push.	Use any of your favorite tools like Eclipse, xCode, Android Studio, Visual Studio, Sublime or other editor to write and share code and push changes.
Web IDE	 Integrated Source code editor. Smart features including content assist for CSS, HTML, and JavaScript. Syntax highlighting and code validation Editing features for coding quickly, including keyboard shortcuts, and bracket and block- comment auto-completion Key-bindings for vi and emacs users. 	 Easily import your source code Add Git Integration to your Bluemix Application, your code changes made via Web IDE are auto-deployed. Copy a file by dragging it to a new directory
Planning & Tracking	 Manage your work, Track all changes, collaboration Create and share plans, Dashboards and taskboards 	 Achieve disciplined software delivery and respond rapidly to business needs. Easily adopt Agile practices Plans become accessible to everyone & dynamically reflect team position/direction. Create individual plans, track progress & balance work load. Drive critical changes as a result of continuous feedback Know state of team project, without having to ask

What these changes really mean (contd.)

Service Name	What it does – features	Business Value
Mobile Quality Assurance	 Over the Air Build Distribution In-app Bug Reporting Automated Crash Reporting User Feedback and Sentiment Analysis 	 Get changes to testers as soon as available. Submit defects in seconds from device Aggregated crash logs from pre-production and production environments automatically. Feedback straight from customers, and mine ratings & reviews for actionable insights
Continuous Delivery Pipeline	 Automated Build & test Support. Configure Ant builds, Grunt builds and automated unit tests. Track changes, build artifacts and test completion. Configure Builder with Continuous Integration & select Deployer to configure app deployment options. Automated Multi-stage/Multi- step deployment support. 	 Configure build engine to compile & run source within Git repositories. Once configured, builds automatically triggered when source code changes are contributed. Drill into build to view build logs, view work items included in a build, download the artifacts that were produced from the build, and view the test execution. Once configured, any successful build will trigger a push of the Application to Bluemix You can now configure a Deployer to deploy built packages to one or more spaces in Bluemix, enabling you to construct a pipeline for software delivery

IBM DevOps Capabilities Map

